

# ATTIC ANGEL COMMUNITY

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April 2017

Dear Resident or Legal Representative:

Attached to this letter you will find the Consumer Information Report for Nursing Homes Summary 2016. Each year, the Division of Quality Assurance requests information from each skilled nursing facility in Wisconsin, and then compiles this report. The report is published annually and covers the previous calendar year. This information must be provided to all current and prospective residents, and to their guardians or representatives, if any. After May 1, 2016 the full report may be accessed at <http://www.dhs.wisconsin.gov/bqaconsumer/NursingHomes/CIRindex.htm> or by contacting our Social Services staff at 608.662.8877.

### **Staff to Resident Ratios**

Attic Angel Health Center continues to staff at levels that far exceed the minimum requirements and we take pride in the fact that we hire dedicated and caring individuals. Direct care nurse aid ratios are 1:5 on days; 1:7 on PMs; and 1:12 for the night shift when at occupancy of 42 residents.

Variations in staffing patterns do occur and these ratios may change on any given day. The data provided for this report is taken from a 2-week time period.

### **Staff Retention Rates**

We have an active Recruitment & Retention team to work on retaining hired employees and combat the typically high turnover rates in this industry. Their main focus has been to strengthen the orientation program that provides new employees with a solid foundation. A majority of our employees are considered part-time, meaning they work less than 40 hours per week.

### **Federal Violations Cited in State "Inspections" Surveys for Attic Angel Place Health Center**

In 2016, Attic Angel Place was not surveyed. However, AAP was surveyed in the beginning of 2017 and received 3 citations during the inspection, which is less than the average for Dane County (10.2) and the average for our State (7.9).

If you have any questions or would like to discuss these results further, please feel free to contact me at 608.662.8822.

Sincerely,



Derek Buckley, MS, NHA  
COO/Administrator

## Consumer Information Report for Nursing Homes Summary 2016

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### ATTIC ANGEL PLACE HEALTH CENTER

8301 OLD SAUK RD  
MIDDLETON, WI 53562  
(608) 662-8842

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**License Number:** 1035  
**Number of Licensed Beds:** 44  
**Medicare Certified?** Yes  
**Medicaid Certified?** No  
**Ownership Type:** Non Profit Corporation  
**Owner:** ATTIC ANGEL ASSOCIATION

#### Staff: Residents

Nursing Home Staff	Staff: Residents, by shift, in a two-week time period (Average number of residents: 42)		
	Day Shift	Evening Shift	Night Shift
Nurses (RNs & LPNs)	1 Nurse: 7 Residents	1 Nurse: 16 Residents	1 Nurse: 14 Residents
Nurse Aides	1 NA: 5 Residents	1 NA: 7 Residents	1 NA: 12 Residents

\*If the number of residents is a "\*" in one of the categories above, there was an average of <1 nurse or NA on the shift. There may have been a combination of part-time RNs, LPNs or NAs on the shift on one or more days during the two-week time period, which could make the average <1. Per Wisconsin Administrative Code, Chapter HFS 132, there must be at least one RN or LPN on duty at all times.

#### Staff Retention Rates

Nursing Home Staff	Staff Retention Rates (Percent of staff employed for at least one year)		
	This Home (NS=no staff)	DANE County Average (19 homes)	State of Wisconsin Average (387 homes)
Full-time Nurses (RNs)	60%	69%	74%
Part-time Nurses (RNs)	50%	59%	68%
Full-time Nurses (LPNs)	100%	78%	78%
Part-time Nurses (LPNs)	100%	74%	64%
Full-time Nurse Aides	58%	62%	69%
Part-time Nurse Aides	46%	56%	59%

This two-page summary was prepared by the Division of Quality Assurance, Wisconsin Department of Health Services. For questions about this report, call (608) 264-9898. See the full report on the internet (after 5/1/17) at <https://www.dhs.wisconsin.gov/guide/cir.htm> or request a copy (after 5/1/17) at (608) 266-8368. The report should also be available in the facility.

**Federal Violations Cited in State "Inspection" Surveys for**

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**ATTIC ANGEL PLACE HEALTH CENTER**

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This summary table provides a count of federal violations cited for this nursing home in 2016, by category of violation. County and state averages are shown for comparison. Surveys are conducted by the Division of Quality Assurance at least every 9 - 15 months, and may be conducted more often. This home was not cited with Substandard Quality of Care during the year 2016. See the full Consumer Information Report, 2016 for details.

Federal Regulation Categories*	Federal Violations In 2016		
	Total # Citations for This Home (NS = Facility not surveyed in 2016)	Average # Citations for DANE County (19 homes)	Average # Citations for Wisconsin (387 homes)
*Each category consists of many specific regulations. See detail in report.			
<b>Quality of Care:</b> Provide care that promotes resident's highest level of well-being. Example: Prevent/treat pressure sores.	0	4.5	3.5
<b>Resident Services:</b> Provide services that meet state standards. Example: Develop a comprehensive care plan for each resident.	0	2.5	1.8
<b>Quality of Life:</b> Provide a pleasant, homelike atmosphere. Example: Provide an activities program that meets needs and interests.	0	0.9	0.6
<b>Resident Rights:</b> Assure individual rights. Example: Assure right to personal privacy.	0	0.7	0.7
<b>Freedom from Restraints/Abuse:</b> Assure freedom from abuse, neglect, or restraints. Example: Assure the right to be free from abuse.	0	1.0	0.7
<b>Other Administrative Violations</b>	0	0.5	0.6
<b>Total Violations</b>	0	10.2	7.9